



Subject: Update On Steps We Are Taking During COVID-19 Outbreak

NJMLS Support During Office Closure

While our office locations will remain closed until further notice, our staff is available via live chat, email and phone. If you call, you will initially get a voice message and should follow the extension prompts in order to have your call transferred to staff who will answer remotely. If they are unavailable, leave a message and your call will be returned as quickly as possible. If you do not need to speak with someone immediately, please contact us by email at support@njmls.com.

Supra Keys

Agents who need new eKEY service should contact the NJMLS and we will assist you remotely. Brokers/DRs who must purchase lockboxes during this time should use the online form available in the Listing Maintenance menu or email support@njmls.com so we can make the necessary arrangements.

Training

In-person classes (including Orientation) have been **transitioned to webinars** until further notice in order for you to take classes remotely. Check the online class registration page for webinar dates and times, or contact us for more information.

We encourage you to do whatever you feel is in the best interest of you, your team, and your clients to keep protected and informed. Please don't hesitate to reach out to us for MLS assistance.